

Ultra Tool & Manufacturing, Inc.  
W169 N5954 Ridgewood Drive  
Menomonee Falls, WI 53051



## CASE STUDY - TRICO

**Client:** Trico

**Project:** Four die contract tooling package

**Dates:** December 2009

**Challenge:** National automotive manufacturer, Trico, needed four dies for a windshield wiper blade assembly. The tool needed to accomplish this would have to meet tight dimensional requirements, hold up to strict quality expectations and be built with an aggressive deadline.

**Execution:** To accommodate workload and comply with Trico's deadlines and specifications, Ultra Tool and Manufacturing assigned multiple toolmakers to the job and extended the tool room's hours into a second shift. With extra sets of eyes evaluating the progress of the die's build, potential problems were identified early and solutions were compiled using multiple perspectives. To keep lines of communication open, the customer was put in direct contact with the tool room manager at Ultra Tool, who in addition to offering a one-on-one channel of communication also devised a spreadsheet which outlined progress on a weekly basis.

**Result:** Not only were the dies all completed on time, but the customer expressed much satisfaction with the quality level of the tools' build, as well as the extra effort the tool manager took to keep them apprised of progress.

